

**From:** [Warranty@HeartlandOnline.com](mailto:Warranty@HeartlandOnline.com)  
**To:** [DROMESBURG@HOTMAIL.COM](mailto:DROMESBURG@HOTMAIL.COM);  
**CC:**  
**Subject:** RE: (#27 Castle View) basement (resend)  
**Date:** Friday, January 21, 2005 8:12:05 AM  
**Attachments:**

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Dave,

I received your pictures. I forwarded them on to Rick for review. We will continue to work towards a solution. The weather is a factor now. Thanks and we will be back in touch.

Have a great weekend.

Michele Takacs  
CSC @ HHI

=====  
From: "Burger" <dromesburg@hotmail.com>  
To: Internet Mail::[<Warranty@HeartlandOnline.com>]

Subject: RE: (#27 Castle View) basement (resend)  
Date: 1/20/05 8:46 PM

Michele

I am sending these pixs over again.. Please let me know whether you receive the pictures or not.. Also will someone handle cleaning all of the stains out of the brick from where the water has been leaking in? Since the top above the circuit breaker was fixed, there are very, very sizeable water stains. I would think those would be handled since if the basement didn't leak, they wouldn't be there...

Thanks again

Cell 412-977-9965  
Work 412-788-3133

Home 412-771-4118

-----Original Message-----

From: Burger [<mailto:dromesburg@hotmail.com>]

Sent: Monday, January 10, 2005 10:00 PM

To: 'Burger ...'; 'Warranty@HeartlandOnline.com'

Subject: (#27 Castle View) basement

HI Michele

Hope you had a great holiday and a Happy New Year!!

I wanted to send you these 2 pixs of the basement.. Things seem to be fixed around the front door, however the front side of the house and in the 2nd picture you'll see towards the bottom of the basement wall water is back. The main wall that is directly under the landscaping wasn't as bad, however I would imagine it will be back in full swing later. The water seeps into the very bottom of the wall as you see in the picture. The other picture is just to the left of our front door...

These pictures were just taken on January 6th 2005...

Thanks

Dave