

**From:** [Dave Romesburg](mailto:Dave.Romesburg)  
**To:** [Warranty@HeartlandOnline.com](mailto:Warranty@HeartlandOnline.com);  
**CC:** [dromesburg@comcast.net](mailto:dromesburg@comcast.net);  
**Subject:** RE: update (#27 Castle View)  
**Date:** Tuesday, August 10, 2004 10:30:10 PM  
**Attachments:** [emailDSCN4300.jpg](#)  
[emailDSCN4301.jpg](#)  
[emailDSCN4302.jpg](#)

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Hi Michelle,

Not sure if I emailed you this or not?

Slate in front of fireplace - done

Pipes in ground trimmed down - done (thanks again!!)

I am enclosing more pics from the brief little storm we had around 4:30pm yesterday, mainly for your records. I know you said this would be taken care of and I'm sorry to keep sending these, but I just want to keep the communication going on this until it is completely resolved. The rain was heavy and didn't last extremely long, but as you can see with some of the pixs, the water is heavy on top of the cinder block, not just slight damp..

Thanks and I'll probably have to send 2 emails with the pixs, because there are a few...appreciate it!!

Dave

- if you need to response, please email my hotmail account,  
[dromesburg@hotmail.com](mailto:dromesburg@hotmail.com)

-----Original Message-----

From: [Warranty@HeartlandOnline.com](mailto:Warranty@HeartlandOnline.com) [<mailto:Warranty@HeartlandOnline.com>]

Sent: Friday, July 23, 2004 10:15 AM

To: DROMESBURG@HOTMAIL.COM

Subject: RE: update

Hi Dave,

Glad to help you! Have a great weekend and keep me posted. We want to stay on top of things. Michele

=====

From: "Burger ..." <dromesburg@hotmail.com>  
To: Internet Mail::[Warranty@HeartlandOnline.com]  
cc: Internet Mail::[dromesburg@hotmail.com]  
Subject: RE: update  
Date: 7/23/04 8:03 AM

Michele,

You definately get results every time I hear from you!! thanks so much...

I'll keep you posted and I did speak with the Painters yesterday and we're setting something up.

I'll let you know about Brace and thanks for the update with the basement!

Appreciate everything!!

Sincerely  
Dave

-----Original Message Follows-----

From: "Warranty@HeartlandOnline.com" <Warranty@HeartlandOnline.com>  
To: DROMESBURG@HOTMAIL.COM  
Subject: update

Date: Thu, 22 Jul 2004 16:26:00

MIME-Version: 1.0

Received: from savvior.com ([66.207.128.144]) by mc5-f18.hotmail.com with

Microsoft SMTPSVC(5.0.2195.6824); Thu, 22 Jul 2004 13:27:53 -0700

Received: from MJT (66.37.59.26.nauticom.net [66.37.59.26])by savvior.com

(8.12.11/8.12.11) with SMTP id i6MKSsi5099529for <DROMESBURG@HOTMAIL.COM>;

Thu, 22 Jul 2004 16:28:54 -0400 (EDT)(envelope-from  
Warranty@HeartlandOnline.com)

X-Message-Info: JGTYoYF78jGdqG2QihaiPSJxZN5dDc0r

Message-Id: <200407222028.i6MKSsi5099529@savvior.com>

X-Mailer: Smartcode ObjectSet 1.0  
Return-Receipt-To: <Warranty@HeartlandOnline.com>  
Organization: Heartland Homes, Inc.  
Return-Path: Warranty@HeartlandOnline.com  
X-OriginalArrivalTime: 22 Jul 2004 20:27:54.0202 (UTC)  
FILETIME=[5E0C53A0:01C4702A]

Hi Dave,

Just an update on the items you mention on 7/19/04 email.

- 1) Brace flooring to call you by Monday 7/26.....drop me a line if you haven't heard from them.
- 2) Painters have been notified. They told me they would complete you by 7/30/04
- 3) Wet basement remedy to begin in the next few weeks. We are working with supervisor.

Please drop me a line if you have additional questions.

Thanks

Michele Takacs  
Customer Service, HHI

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Security. <http://clinic.mcafee.com/clinic/ibuy/campaign.asp?cid=3963>